caring for those who cared for you, since 197

Grand Traverse County Commission on Aging 520 W Front St, Ste B Traverse City, MI 49684 Phone: 231.922.4688 Fax: 231.929.1645 Website: www.gtcoa.org

The Upside of Aging

Volume 2, Issue 12

December, 2018

Happy Holidays

Holiday Closings

The Commission on Aging will be closed for the following holidays:

Christmas Eve - Monday December 24th

Christmas Day - Tuesday December 25th New Year's Eve - Monday December 31st

New Year's Day - Tuesday January 1st

Reminder - the Commission on Aging does not provide make up appointments for

services provided in the home during the Christmas or New Year's Holidays. Your worker would then see you again at your next scheduled appointment.

Snow Removal

- COA workers remove snow ONLY after 4 or more inches of snow has accumulated.
- We are closed for Christmas and New Year's Day and will not be removing snow on those days.
- Our Home Chore hotline can be reached anytime by calling (231) 922-4688. Follow the prompts for the Home Chore hotline. We will do our best to keep this message up to date and will note which area we are plowing that day. If you are unsure of what area you live in, our office can provide you with that information.

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COA snow removal should not be relied upon to remove your snow whenever it needs to be done. You need a backup plan. Please be sure to make additional arrangements for any important appointments in case we will not be removing snow in your area on that day.

- We do **not** provide salt but we WILL put salt down for you if you supply the salt.
- We WILL
 - Remove snow from your driveway with a plow
 - Shovel snow from your doorways and mailbox

Personal Emergency Response Units (PERS)

For those clients who have a PERS unit, we would like to clarify some information for you.

Guardian Medical Monitoring bills PERS Units to COA in arrears, at the end of the month following the billing cycle. So we don't receive the October PERS bill until the end of November. The bill that our client receives in December, is actually for the October use of the unit. Depending on the date a unit was returned, there would normally be two months billings remaining that have not yet been charged.

If a client decides to cancel their PERS unit for any reason, the unit must be returned to the COA, so that the unit can be sent back to Guardian. Simply cancelling the services does not stop the bill, unless the unit is returned.

All of us at COA hope you have a wonderful holiday season

Staff Anniversaries

Staff Birthdays

None in January

Curt B. - 13 yrs. Jessica P. - 1 yr. January - 19 yrs. Dean D. Jenny G. - 4 yrs.

- 13 yrs. Marsha J. - 6 yrs.

Melissa Z.